



ALFRED H KNIGHT

MANAGEMENT POLICY

Alfred H Knight India Private Limited will...

- Ensure neutrality and impartiality in the execution of these services on a without prejudice basis.
- Conduct all interventions at the place of inspection or audit by strictly adhering to international/ national standard methods and/or established procedures and norms in keeping with customer's requirements.
- Adhere to all observation and implementation of services with the highest level of professionalism to ensure the protection of the customer's interests and obligations.
- Continually improve the effectiveness of its Management Systems through the application and implementation of quality objectives and internal audits of operations and administrative processes.
- Not engage in any Material & Goods Trading or Commercial Selling & Buying activities of any items.
- Ensure from all its employees that there is no conflict with any related entity in which it has a financial or commercial interest and to whom it is required to provide its services.
- Maintain the confidentiality of all information received during providing services; unless such information is already published or publicly available.
- Prohibit all its employees from offering or accepting bribes or in any form, including kickbacks related to any portion of contract payment.
- Present the company and conduct marketing or business development activities, including comparisons with or references to competitors, in a truthful, factual, and non-deceptive manner.
- Prohibit the use of any routes or channels to provide or receive improper benefits from customers, agents, contractors, suppliers, or employees of any such parties or government officials.
- Continuously develop staff competencies, creativity, empowerment, and accountability through training programs as well as encourage management involvement, leadership, and commitment.
- Ensure that all AHKIPL staff comply with and adhere to the applicable internal and external regulatory and compliance requirements regarding workplace safety and security.
- Respond to customer and client complaints in a timely, respectful, and responsible manner.
- AHKIPL is an equal opportunity employer and service provider that does not discriminate based on gender, age, race, religion, or nationality.

Ref No: AHKIPL/QD/04

Date : 15.08.2025

Dr. Sudhir K Gupta
Managing Director & CEO